

PRODUCT: BioProfile® FLEX2**CIB NO: 02-24B****DATE: February 2024****Release of BioProfile FLEX2 Flowpath Troubleshooting Kit**

Dear BioProfile FLEX2 Customer,

Nova Biomedical has released a user-friendly Flowpath Troubleshooting Kit (PN 66287) for the FLEX2 analyzer. This kit consists of custom tools and adapters (Figure 1) that provide for improved manual flushing of dirty or blocked internal tubing lines when using the Flow Path Maintenance menu as described in the FLEX2 Instructions for Use Manual.



Figure 1- Components of the FLEX2 Flowpath Troubleshooting Kit (PN: 66287).

The Flow Path Troubleshooting Kit is now included in the Accessory Pack that accompanies all new FLEX2 systems. Additional Flow Path Troubleshooting Kits may be purchased by contacting Nova Biomedical Order Services (novaorders@novabio.com) or by calling 1 (800) 822-0911. For FLEX2 customers outside the USA, please contact your authorized Nova Biomedical distributor.

This bulletin should be used as a supplement to the information contained within the BioProfile FLEX2 Instructions for Use (IFU) Manual, as appropriate.

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If you have any questions/concerns, or require additional information regarding this bulletin, please contact Nova Biomedical Technical Support at (800) 545-6682 (USA) or at (800) 263- 5999 (Canada). For customers outside the USA or Canada, please contact your authorized Nova Biomedical distributor.

Thank you for your continued support of Nova Biomedical BioProfile products!