



Dear valued customer,

First and foremost, we want to express our sincere gratitude for your continued interest and support for SMART pack. We have been working tirelessly to bring this new packaging innovation to market, but as with any ambitious endeavor, we have faced unforeseen challenges that led to a delay in our original launch timeline. However, the extra time has allowed us to fine-tune every aspect of the packaging and packing process to ensure that it not only meets but exceeds your expectations.

Considering these updates, we would like to share some amendments to the original data we communicated previously in communications REF: **LSCCN021** (March 2022) & **LSCCN032** (May 2022), as our team has diligently worked on refining certain packaging components, addressing your concerns, and enhancing the overall packing concept. We understand the importance of transparency and want to assure you that these adjustments have been made with the sole purpose of delivering a product that stands out in terms of quality, innovation, user experience, and sustainability.

Below we outline the changes from the original communications:

The TouchNTuff® 83-500 will not be launched in SMART pack for the time being, this is because the production location for this style recently changed from Ansell Melaka to Ansell Lanka (REF: LSCCN060 sent July 2023). We will communicate when this style moves to SMART pack.

The styles launching in SMART pack will be:

Style
TouchNTuff® Dermashield™ 73-701
AccuTech® 91-225

We have also taken the opportunity to optimize the SMART pack styles packing configuration, reducing the number of plastic bags needed, helping to reduce our impact on the environment, and helping to meet our packaging pledge and sustainability goals. For the new packing configuration illustration and new artwork explanation please click [HERE](#).

The new compact SMART pack pouch design and automated packing process are focused on working better for you whilst having less impact on our planet. Discover all the benefits of the SMART pack and how it's SMART for the cleanroom, SMART for the Environment, and achieves SMART shipping and space-saving [HERE](#).

To aid a smooth transition to the SMART pack from the current packaging there is a comprehensive training [VIDEO](#) and donning [GUIDE](#) available.

Implementation Details

The rollout of the SMART pack will be a rolling change, the exact time when the styles will reach the market in SMART pack is dependent on region inventory stock levels of the current long pouch and packing configuration. Products packed in SMART Pack will be identified by a change of internal ID (INT) shown on the barcode label on the shipper case, you can find a list

of the new internal IDs in the packaging and artwork explanation document.

Important Notice: The external code or re-order code will remain unchanged. Please refrain from updating your systems with internal IDs, as doing so may result in order processing delays and potential disruptions to delivery timelines.

Please rest assured that these packaging and packing configuration changes do not affect the product form, function, or fit and the product specifications remain the same as detailed on the datasheets found on www.ansell.com.

If you have any questions or need further information, please do not hesitate to contact the Ansell Quality Assurance Team, Customer Services, or your local Ansell Sales Representative.

Thank you for your continued loyalty and support.

Sincerely,

Ekaterina Bogomolova
EMAP Sr. Director, Marketing

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